

Presentation of the project

By supporting a stakeholder dialogue between organisations active in PHS through a partnership representative of the variety of workers and employers, **For Quality!** aims to **promote quality of services and jobs in personal care and household services**. The project intends to contribute to making employment in PHS more attractive, creating more quality jobs, encouraging the movement of workers from the black or grey economy to the formal economy, and better protecting vulnerable people.

Co-funded by the European Commission through the PROGRESS programme, the project gathers nine organisations or networks, namely European think & do tank Pour la Solidarité (project coordinator); Office Européen de Recherches Sociales (ORSEU); European Federation for Services to Individuals (EFSI); Social Services Europe (SSE); European Research and Development Service for the Social Economy (DIESIS); European Social Network (ESN); the European Regional Organisation of Union Network International (UNI EUROPA); the European Federation of Food, Agriculture and Tourism Trade Unions (EFFAT); and the European Federation of Public Service Unions (EPSU). More information on the consortium is available [here](#).

Activities



*Participants of the Vienna seminar –
September 2015*

Since the kick-off of the 4Quality! project in October 2014, partners have been assessing the quality of jobs and personal care and household services in 11 EU countries namely Austria, Belgium, Czech Republic, Finland, France, Italy, Germany, the Netherlands, Spain, Sweden and the United Kingdom. Based on policy-oriented research, the results have been examined by national representatives of employers and employees during three regional seminars held between May and September 2015, respectively in Rome, Brighton and Vienna. Participants of the regional seminars also discussed national practices examples on workforce development and service quality.

During the last steering committee on 26 February 2016, project partners agreed on the final outcomes of the project that were planned to be presented on the final conference in Brussels on 23 March 2016, but that was unfortunately cancelled due to reasons beyond partners consortium control.

Publications

A [general comparative report](#) on the quality of jobs and services in the personal care and household services sectors in 11 EU Member States has been published in December 2015. It presents the main findings of the research conducted within the project, by exploring first working conditions and the quality of employment, and secondly the quality of services. The report is also available in [French](#).

The 11 national reports accompanying the general report provide a more detailed assessment for each country whilst following the same methodological grid. Downloadable on the [website](#), most of them are available in English and in their national language.

The project also issued in February 2016 a document presenting [“European recommendations on the quality of jobs and services in the personal care and household services sectors”](#) (English). It notably provides 10 recommendations targeting both the EU and its Member States on funding regulations and investment, work regulations, employment quality and services quality. The document is available for download also in Czech, Dutch, Finnish, French, German, Italian, Spanish, and Swedish on the [website](#).



A [“European Toolkit”](#) for better quality of jobs and services in the Personal care and Household services concludes the list of final documents resulted from the project. The toolkit, also available in [French](#), presents a selection of practices identified and analysed by project partners as well as their transferability for policy makers and PHS organisations.

Do you want to learn more about the project?

The website of 4Quality! gives more detailed information about the project, its consortium and its outcomes. You can also contact directly the project's coordinator at the following address:

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Follow the project on Twitter!

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