

Presentation of the project

By supporting a stakeholder dialogue between organisations active in PHS through a partnership representative of the variety of workers and employers, **For Quality!** aims to **promote quality of services and jobs in personal care and household services**. The project intends to contribute to making employment in PHS more attractive, creating more quality jobs, encouraging the movement of workers from the black or grey economy to the formal economy, and better protecting vulnerable people.

Co-funded by the European Commission through the PROGRESS programme, the project gathers nine organisations or networks, namely European think & do tank Pour la Solidarité (project coordinator); Office Européen de Recherches Sociales (ORSEU); European Federation for Services to Individuals (EFSI); Social Services Europe (SSE); European Research and Development Service for the Social Economy (DIESIS); European Social Network (ESN); the European Regional Organisation of Union Network International (UNI EUROPA); the European Federation of Food, Agriculture and Tourism Trade Unions (EFFAT); and the European Federation of Public Service Unions (EPSU). More information on the consortium is available [here](#).

Activities

Since the kick-off of the 4Quality! project in October 2014, partners have been assessing the quality of jobs and personal care and household services in 11 EU countries namely Austria, Belgium, Czech Republic, Finland, France, Italy, Germany, the Netherlands, Spain, Sweden and the United Kingdom. Based on policy-oriented research, the results have been examined by national representatives of



Participants of the Rome seminar – May 2015

employers and employees during three regional seminars held between May and September 2015, respectively in Rome, Brighton and Vienna. Participants of the regional seminars also discussed national practices examples on workforce development and service quality. Finally, views on policy recommendations were exchanged. All documents presented during the regional seminars as well as follow-up reports are available [here](#).

Taking into account the inputs from the seminars, the **national reports** have been finalised in December 2015. In addition, project's partners have started to work on the realisation of a **guide with recommendations** for policy makers and of a **toolkit** presenting good practices and criteria for their transferability. Both documents will be available in March 2016.



NEWSLETTER



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Publications

A [general comparative report](#) on the quality of jobs and services in the personal care and household services sectors in 11 EU Member States has been published in December 2015. It presents the main findings of the research conducted so far within the project, by exploring first working conditions and the quality of employment, and secondly the quality of services.

The 11 national reports which accompany the general report provide a more detailed assessment for each country whilst following the same methodological grid. Downloadable on the [website](#), most of them are available in English and in their national language.

Save the date

The final conference of the 4Quality! project "**Improving jobs and services' quality in personal care and household services across Europe**" will be held on **23rd March 2016** in **Brussels**. On this occasion, the general report, as well as the recommendations and the toolkit will be presented.

More information about the conference, as well as an agenda will be available shortly on the project's website. For any requests, please contact : sanjin.plakalo@pourolsolidarite.eu.

Sign up for regular updates on the project

The website of 4Quality! provides the opportunity for those interested to sign up for regular updates on all publications and events of the project. Please register on the project website to stay up-to-date on the project's results.

Follow the project on Twitter!

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